Announcement

'Driving Efficiency through Innovation'

AAT's New Terminal Operating System – Master Terminal

Investing in AAT's Future

Dear Customer

As part of AAT's innovation program, we are pleased to announce that after an extensive global assessment process, AAT have selected a new Terminal Operating System, Master Terminal, from New Zealand based provider, Jade. The new fully integrated system will provide a real-time view of cargo related activity across our terminals and provide greater visibility of cargo movements to terminal users.

AAT continues to set the benchmark in mixed cargo terminal operations with a core strategic priority to '*drive efficiency through innovation'.* Whilst AAT's terminals currently provide a high level of service to the industry, the new system will be integral to ensure terminal users and industry stakeholders can greatly improve existing operating practices to generate efficiency gains across the entire supply chain.

Master Terminal is our latest initiative aimed at helping us continue to provide the extraordinary customer service you have come to expect, while enabling us to offer the most current, high quality products and services.

Implementation Site: **AAT Port Kembla Terminal**
Schedule Implementation Go Live Date: **May 2017**

With our new Terminal Operating System, there are some changes that will impact the products and services we currently provide to terminal users.

While most of the changes resulting from the new system will be related to back-end operations and not directly visible to our customers, any documentation produced from the system, such as gate passes, cargo reporting and invoices will have a new look. The system will also provide improved capacity to capture and report on certain cargo movements.

Customers that access AAT's current web portal Cargo Assist Portal will now also be directed to a new online reporting portal via AAT's new TOMP system.

Customer and Supplier integration options will be greatly improved through enhanced Electronic Data Interchange (EDI) capability and similar technologies to improve supply chain efficiencies for all participants. These enhancements will be rolled out over time as our resources complete the core project deployment.

What Will <u>NOT</u> Change

- EDI messaging
- Conditional Holds
- 1-Stop Interface
- Contractor Management
- Statutory information required for processing of cargo for Exports/Imports/Transhipments

What Will Change

- Live monitoring of cargo
- Implementation of scanners for track/trace of cargo to be used by self-loaders/PDI's for release of cargo
- Terminology e.g DAO will be known as 'Release Request'
- Discharge and delivery processes
- All cargo released must be scanned and identified prior to release / delivery from Terminal
- A new online Portal
- Increased capacity for AAT's systems to provide real time statistics and cargo identification.

We have spent a significant amount of effort testing the new system, verifying data integrity and ensuring complete end to end process analysis. We will be providing extensive training to all internal users and will hold information sessions with external users, details to be provided in the coming weeks.

Please share this information appropriately within your organization. If you have any questions or concerns, please don't hesitate to contact the undersigned.

Yours sincerely,

Lana Howell
Port Kembla Terminal Manager
Australian Amalgamated Terminals